

# Wayne Townsend

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## Objectives

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To pursue growth and competence in educating the human potential.

To engage in the relentless pursuit of excellence in leadership, development, visioning and social innovation.

To challenge business & institutional perspectives on mentoring, coaching and leadership training.

To develop on-line leadership training programs.

To continue writing leadership articles and books that challenge and inspire.

## Functional Skill Sets

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### Mentor Leadership Training & Development

- OMERS..Mentor Leadership Training Program. Three Half Days. Five Years Consecutively, Trained mentors and protégés 2006 – 2011.
- Oxford Properties Group. Mentor Leadership Training. Two half days. Launch of program. 2011.
- Psychology Department, University of Waterloo, 40 – 50 Yr. 3 students, Full Day Training. 2008 -2011.
- CREW Mentorship Program, McCarthy, Tetrault, & TD Bank, 25 mentors. Six Years Consecutively. Jan. 2005 - 2011.
- National Level Mentor Leadership Training for the Canadian Council of the Blind, Ottawa, C.C.B.
- Written & published ½ Day, Full Day, Two Day and Five Day Mentor Leadership Training Programs.
- Written & published Peer Help Program designed for the Guidance Credit Course in Peer Helping.

### Coaching For Individual Improvement & Organizational Team Goals

- Sub-contracted with iTask Inc. in Oakville with the outplacement of an executive position using the JVI Survey
- Completed EQ-I on numerous executives at various companies and used EQ-360 to compare assessments. Coaching and some counselling followed with two - two hour sessions with each executive.

### Conflict Resolution

- Using the EQ-I and the EQ-360, I was able to support a company with tough conflict resolution contained inside their succession planning.
- Set up and ran a Conflict Resolution Credit Course approved by the Ministry of Education.

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## **Recruitment, Hiring, Staff Development, & Training Programs**

- Held numerous positions where recruitment, hiring, staff development & training programs were required. (ie. Director of Y in Hamilton, Head of Special Education, Head of Guidance, Principal of a Private School.)

## **Leadership Support**

- Publishing Newsletters and Articles available on-line at [www.peermentor.net](http://www.peermentor.net) under 'Resources.'
- Writing and development of an on-line Leadership Development Program for 'aspiring leaders.'
- Wrote and facilitated a Peer Help Program for the Ministry of Education used across the province.
- Facilitated a Steering Committee for the Ministry of Health and the Ministry of Education in Ontario to co-develop approaches for the 'Special Needs' of students.
- Facilitated a Steering Committee for the Ministry of Health and the Ministry of Education in British Columbia to prepare for the Winter Olympics 2010—collaboration for Mentor Leadership.

## **Credentials**

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### **Certified Training & Development Professional**

- CTDP. Canadian Society For Training & Development. Toronto, Ontario, CA.

### **Peer Resources Training Consultant**

- Advanced Trainer, Level 3, Peer Resources, Victoria, B.C., CA.

### **International Coach Federation**

- ACTP. Accredited Coach Training Program, Lexington, Kentucky, US.

### **Mentor Program Training**

- Conestoga College, Kitchener, Ontario, CA..

### **Coach & Mentor Training**

- Schulich School of Business, York University, Toronto, Ontario, CA..

### **Coach Training**

- CoachVille University, [www.coachville.com](http://www.coachville.com). Hopatcong, New Jersey, US.

### **Conflict Mediation Training**

- Train the Trainer Program, Conrad Groebel College, University of Waterloo, ON. CA.

### **Grief Counselling Training**

- Trainer Program, Dept. of Health & St. Jerome's College, University of Waterloo, ON. CA.

### **True Colors Training**

- Level 2, Train The Trainer, Toronto, Ontario, CA..

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## Personality Dimensions Training

- Level 2, Train The Trainer, Toronto, Ontario, CA..

## Quantum Learning

- Level 5, Advanced Trainer, Oceanside, California, US.

## Emotional Intelligences Training—EQ-i

- Accredited Trainer, Multi-Health Systems, Toronto, Ontario, CA..

## Emotional Intelligences Training—EQ-360

- Accredited Trainer, Multi-Health Systems, Toronto, Ontario, CA..

## Career Assessments Training

- Accredited Trainer, Multi-Health Systems, Toronto, Ontario, CA. and with the Centre for Creative Leadership.

## Education

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### Bachelor of Education (Honours)

May 1976

- McMaster University, Hamilton, Ontario.

### Bachelor of Physical Education (Honours)

May 1975

- McMaster University, Hamilton, Ontario. .

### Bachelor of Education (Honours)

April 1977

- University of Western Ontario, London, Ontario.
- Junior, Intermediate & Senior Qualifications

### Administration Qualifications

April 1991

- Program Supervision and Assessment.
- Program Development and Implementation

### Masters of Education

April 1977

- Ontario Institute For Studies In Education.
- Six of eight courses completed. O.I.S.E., TO. ON..

May 1988

### Special Education Specialist

April 1983

- York University, Toronto, Ontario.

### Guidance Specialist

Nov. 1988

- University of Toronto, Toronto, Ontario, CA.

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## Community Services (Recent)

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### **Mentor Leadership Training**

**Sep. 2011**

- University of Waterloo, Psychology Department.
- Train the Trainer Full Day Workshop for students (40 – 50 students) to assist across the University.

### **Habitat For Humanity Fundraiser**

**Dec. 2010**

- Event to raise funds for the Habitat For Humanity.

### **Rhythms of Life Percussion Show**

**Mar. & April 2011**

- BBQ Event for families in Chalmers St Community.

- Bramalea Families Association. Toronto, ON.

**July 1, 2011.**

- School Assembly Percussion Shows. Brigadoon, Kitchener.

### **The Cambridge Chamber of Commerce**

**Jan. 2011**

- Speaker: Intelligent Leadership

**June 2011**

### **Youth Ambassador Workshop Planning Committee**

**April 2010**

- Plan and organization the Youth Ambassador Program for New Canadians.
- Leadership Training & Development Program, City of Waterloo.

### **Cancer Research Fundraising Event**

**March 2010**

- Breast Cancer Research Fundraising. Raised \$ 4000.

### **Mentor Leadership Training**

**Jan. & Feb. 2010**

- Kitchener Waterloo YMCA, Immigrant Support Through Mentoring.
- Train the Trainer Full Evening Workshop (40 adults).

### **Quito, Ecuador Mission Relief**

**Jan. 2011**

- Creekside Church
- Mission relief for 10 days. Fed and clothed children, ran music workshops, conducted services.
- Personally raised \$ 4500. Toward a \$ 22,000 budget.

### **Board of Directors**

**Sep. 2009 – Sep. 2010**

- Emmanuell Bible College

### **Board of Directors**

**Jan. 2011**

- The Forerunner Project

**Jan. 2009 to present**

- Supporting unique leaders in collectively moving toward social innovation.